

## Terms and Conditions

### Payment

A \$250 deposit is due to confirm the charter. Payment in full must be received in our office 14 days prior to your scheduled departure date or we reserve the right to cancel the order. Please make reference to the trip by the charter ID number on your contract. We accept cash, cheque, Visa, MasterCard, or e-transfer. E-transfers can be sent to [accountsreceivable@badderbus.com](mailto:accountsreceivable@badderbus.com) and password should be set as charters. NSF cheques are subject to a \$50 administration fee.

### Cancellation

Cancellations occurring outside of 30 days will be fully refundable. Cancellations occurring within 30-15 days will be subject to a \$200 cancellation fee. Cancellations occurring within 14 days or less will be 100% non refundable. In the case of a pandemic, a minimum of 24 hours notice is required to receive a refund. Exemption; road closure issued by the government due to weather.

### Damage/cleaning

The charter party is responsible for, and will be billed for, any excessive cleaning (spills or excessive garbage) starting from \$250. Any repairs required from damage will be an additional charge.

### Equipment

We reserve the right to substitute equipment.

### Driver request

Specific driver requests can be made, we do our best to honour specific driver requests however cannot be guaranteed due to scheduling.

### Itinerary modifications

Any changes to the itinerary once the charter has departed, must be approved by our office and not the driver. The charter party will be required to sign the driver's charter order for any additional charges that may occur as a result of the change.

### Service delays

Badder Group of Companies will not be liable for matters beyond our control including; but not limited to, traffic congestion, border delays, weather conditions, mechanical failure, or act of God. Loss of time may result in having to adjust your itinerary.

### Not included

Parking, tolls, and drivers accommodation on multi day trips, unless stated on the charter quote. Gratuities are not included in the price of this trip and can be provided directly to the driver at your discretion.



[www.badderbus.com](http://www.badderbus.com)

Phone: (226)210-0206  
Toll Free: 1-800-668-1974  
Fax: (519)692-5863

Mailing Address: 215 Edward Street  
St. Thomas, Ontario  
N5P 1Z4



### **Lost and found**

Badder Group of Companies shall not be liable for items left on the bus. Please contact your charter sales representative to inquire if a lost item has been found. Items left will have to arrange for pickup at one of our locations by the owner. After 30 days, items will be disposed.

### **Smoking/vaping/alcohol**

**Federal law prohibits smoking tobacco/cannabis/vaping and alcohol on buses. Cannabis is strictly prohibited when entering the USA.**

### **Identification**

Passengers must ensure they have proper identification for any international travel. Canadian citizens must carry a valid Canadian passport which is valid for at least 6 months after your return date. Canadian landed immigrants travelling the USA must carry a valid passport with a valid non-immigrant visa. A valid Canadian PRC (Permanent Resident Card) is needed to return to Canada and must be in the person's possession before boarding the coach. Badder Group of Companies is not responsible for denied entry to the USA, and are not responsible for providing transportation back home.

### **Health & safety**

Please remain seated at all times when the vehicle is in motion. The use of hand sanitizer provided for you while boarding, reboarding, and while on the bus is mandatory. Please keep your mask on at all times while on board the bus. If you have a fever or feel unwell, please don't board the bus. The 2019 Novel Coronavirus disease (COVID-19) is highly contagious and creates risks for passengers, I acknowledge and accept these risks. I acknowledge that I am voluntarily using the transportation services with knowledge of the dangers involved.

### **Hours of service**

Please view the following link; <http://www.mto.gov.on.ca/english/trucks/handbook/section1-7-4.shtml#:~:text=A%20driver%20must%20have%2010,on%2Dduty%20in%20a%20day>.

If all details of your booking are correct and you accept the terms and conditions, kindly sign your acceptance and return a copy back to your charter sales representative.

Thank you for choosing the Badder Group of Companies. We look forward to making your trip memorable.